

Quest Maritime is committed to achieving and maintaining a positive business reputation for excellence in delivery of economically run vessels and quality services within budget. Quest Maritime believes that an integral aspect to achieving an effective quality management system is to build strong enduring relationships with our clients, suppliers and communities.

The objectives to achieve a sustainable Quality Management System are to:

- Implement and strive for a consistent, planned approach to our routine work systems, processes, and procedures.
- Achieve excellence in understanding and meeting the requirements of our clients
- Continually improving business standards and efficiencies
- Continuous improvements in operational competence through feedback.
- Commit to comply with relevant client, legislative, ISO 9001 and other requirements.
- Communicate this policy to all employees and consultants through appropriate communication methods.
- Ensure that our people are trained in all responsibilities and are directly accountable for implementation of the QMS in their area of influence.
- Establish achievable and measurable Key Performance Indicators (KPI's) and targets across the business.
- Assess Client satisfaction on an ongoing basis.
- Regular review of progress and performance.
- Commitment to work together as a team to provide solutions and encourage all stakeholders to become actively involved.

The Quality Management System will be subject to continual improvement based upon ongoing feedback from users and customers, together with management reviews, to ensure it meets with Quest Maritime's customers and market requirements.

This policy applies to all Quest Maritime business operations and functions including contracts, authorised visitors and stakeholders who may be affected through our operations.

This Policy has been reviewed and endorsed by the management of who foresee benefits in, and take responsibility for, its successful implementation. Review of this Policy will be facilitated as the need is identified but no less than every two years.

By accepting employment with the Company, each employee accepts that they are responsible for the application of this policy.

Shane Male
Executive Director
7th February 2020